ESTHER WANZA MUTUA

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PERSONAL PROFILE

Junior Front- End Developer/ System Administrator, with over 2 years' experience acquired in the digital consultancy and education sector, where I have provided end user support to 70-100 users. In addition, I have handled Navision malfunction resolution and functionality training for users.

My strengths lie in providing IT support, website management and front-end development. In addition, I have working knowledge of RDMS data base management, Adobe Creative Suite, and can actively support IT end to end IT project management.

EDUCATION

- Bachelor 's Degree in IT KCA University
- **Diploma in IT** KCA University
- SheCodes Foundation- Web Developer.

TECHNICAL/ PROGRAMMING EXPERTISE

- **AI Integration** Integrating AI features into user interfaces.
- **Design** UI/UX design and responsive techniques
- Front End Development- using HTML, CSS, JAVASCRIPT, REACT, PHP, MYSQL tools.
- Word Press Development- Custom Theme and Plug-in Development.

WORK EXPERIENCE

IT Consultant - Valtra Ventures

May 2024- To date

- Designed, developed, and currently maintain Valtra Ventures' official website, ensuring it is secure, responsive, and optimized for both performance and user experience.
- Currently managing 2 clients accounts, where I am responsible for their website maintenance and IT software configuration, system integration, and troubleshooting, to ensure 100% system performance.

Front End Developer- Kenya School of Government

Jan 2024- Apr 2024

- Assisted in the administration of the school's IT infrastructure, including software installations and updates.
- Was part of the team that was tasked with resolving issues related to web-based

- applications, and also providing end user support and training to over 70 users.
- Championed for the security and reliability of computer networks in the institution.

Website Developer (Intern), KCA University

Jun 2023

- Supported senior developers in the timely resolution of website issues, that ensured the website offered easy access points to the users, with minimal loading glitches.
- Integrated data from various back-end services and databases, and took part in front-end and back-end development projects, contributing to the successful delivery of web applications and website functionality
- Participated in system administration tasks, including software configurations and monitoring system performance.

UI/UX Developer- KCA University

Jun 2022

- Handled all IT service requests raised from the four branches countrywide and ensured that they were closed effectively as per the stipulated TAT.
- Designed and implemented user interfaces for various applications, ensuring responsive and intuitive designs.
- Developed dashboards using HTML, CSS, & JavaScript, and integrated user feedback to enhance functionality and optimise usage.
- Worked closely with back-end developers to ensure seamless UI integration and functionality

IT Intern- State Department of Wildlife and Tourism

Aug 2021

- Provided support in managing end-user support for over 100 employees and was actively
 involved in troubleshooting of hardware and software issues., as well as assisting with
 system installations and configurations.
- Played an integral role in ensuring optimal Navision ERP performance and operations, by working with the internal IT personnel to resolve system malfunction, and train users on how to use & optimise the ERP.
- Monitored IT infrastructure, including servers and networks, to maintain optimal security, availability, and performance.